## Problem Solving Training: Techniques for Success (PSOLV, 2 jours)

## **Description**

Problems are everywhere it seems. Whether it is a new policy that must be integrated into our hiring practices or an existing recruitment process which needs to be fixed due to an inordinate number of errors, we are faced with complex problems that require solutions on a daily basis. To make things worse, the modern world seems to make an infinite number of alternative solutions available to us. Whether it is the plethora of new software packages or the multitude of expert consultants who could help us, we have more choices than ever. How do we decide which approach is best? How do we decide which tool suits our purpose? The course Techniques for Success (Problem Solving Training) on problem solving equips the business professional with best in class methodologies and practices in the art and science of problem solving in the modern workplace. Creative and effective problem solving can be a significant asset in the world of today and the infinite choices that we have.

## **Tarifs**

- Tarification: \$1,500/person
- Rabais de 10% lorsque vous inscrivez 3 personnes.

Techniques for Choosing amongst the Alternatives

**Techniques for Implementation** 

## Plan de cours

Problem Solving: The Process
Identifying and Recognizing the Problem
The Importance of Assumptions
Understanding the Problem
Strategies for Solving the Problem
Generating Alternative Solutions
Choosing a Solution
Implementation and Control
Problem Solving Best Practices
Strategies for Investigating Problems
Techniques for analyzing the Environment
Techniques for Recognizing the Problem
Techniques for Identifying Problems
Techniques for Making Assumptions
The Importance of Thinking
The Importance of Thinking about Thinking
What about Critical Thinking?
Exploring Deductive Reasoning
Exploring Inductive Reasoning
Exploring Causal Reasoning
A Practical guide the Thinking Development
Strategies for Generating Alternatives
Techniques for Generating Alternatives Individually
Advantages and Disadvantages of Group Decision Making
Techniques for Generating Alternatives in a Group
Strategies for Choosing a Solution
Tackminus for Charging amongst the Alternatives

Applying Problem Solving Techniques to a Real World Problem