

# VOIP Training: The Convergence of Voice & Data Over IP (VOIP101, 4 jours)

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## Description

The course The Convergence of Voice & Data Over IP (VOIP Training) gives you a wide range of theoretical and practical knowledge in the area of Voice over IP. This course begins with a general discussion of PSTN and VoIP concepts & technologies. The training continues with a detailed exploration of related VoIP technologies and concepts including PSTN, implementation technologies, QoS, IP signaling protocols, SIP and virtual switch controllers.

## Tarifs

- Tarification: \$3,750/person
- Rabais de 10% lorsque vous inscrivez 3 personnes.

## Plan de cours

### PSTN and VOIP

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PSTN Basics

PSTN Services and Applications

Packet Telephone Network Drivers

Overview of VOIP

VOIP Control Layers

New PSTN Network Infrastructure

Comparing Enterprise Telephony and PSTN

Enterprise Telephony Design: PSTN Based vs Private

### Essentials of Telephony

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Signaling Overview

E and M Signaling

ISBN

CAS

QSIG

DPNSS

SS7

### PSYN Services

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Plain Old Telephony Systems

Integrated Services Digital Network

Business Services

Service Provider Services

### VOIP Technology Essentials

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VOIP Benefits and Applications

The TCP-IP Protocol Stack

About Subnetting

About IPv6

Routing Protocols

Transport Layer Protocols: UDP versus TCP

IP and VOIP

### The Details of VOIP Technology

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About Delay and Latency

About Jitter

Pulse Code Modulation

Voice Compression

Echo

Packet Loss

Voice Activity Detection

Digital to Analog Conversion

Tandem Encoding

Transport Protocols: RTP and RUTP

Dial Plan Design

End Office Switch Call Flow versus IP Phone Call

Quality of Service

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What is QoS

Edge Functions

Traffic Policing

About Backbone Networks

QoS Best Practices

IP Signaling Protocols

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Signaling Protocols Overview

H.323 Protocol Suite

H.323 Call Flows

Session Initiation Protocol

Gateway Control Protocols

the Virtual Switch Controller

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Overview

Open Packet Telephony

The Packet Voice Network

Virtual Switch Architecture

Virtual Switch Implementation

VOIP Implementation

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Overview of Implementation Steps

Configuration Issues

Applications and Services

A Detailed Case Study